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**Roger Malingae**

**IT Manager**

**Super Value Mart**

**10<sup>th</sup> May 2026**

**RE: REFERENCE LETTER FOR Kinzap Wena**

I am pleased to provide this reference for Kinzap Wena, who worked with SVS Super Value Stores for a period of six (6) months as IT Support personnel.

During his time with the company, Kinzap was involved in supporting the organization's IT systems related to finance operations, management accounts, inventory systems, retail product management, and user support services. He demonstrated good technical knowledge and the ability to work effectively within a busy retail environment.

His responsibilities included:

- ✓ Supporting finance and payment systems
- ✓ Assisting with management account systems
- ✓ Inventory and stock management support
- ✓ Retail product and point-of-sale system support
- ✓ Assisting in workers' payment processing
- ✓ Supporting HR-related system operations
- ✓ Troubleshooting computer hardware, software, and network issues

Kinzap played a vital role in ensuring daily business operations functioned smoothly through reliable IT support and system management. He is a well-disciplined, dedicated, honest, and hardworking individual who always carried out his duties responsibly and professionally.

He works well with others, learns quickly, and shows commitment in completing assigned tasks. I strongly believe he has the capability and potential to contribute positively to any organization given the opportunity.

Yours faithfully, I confidently recommend Kinzap Wena for employment and wish him success in his future career.

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**IT manager**

**Roger Milange**

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